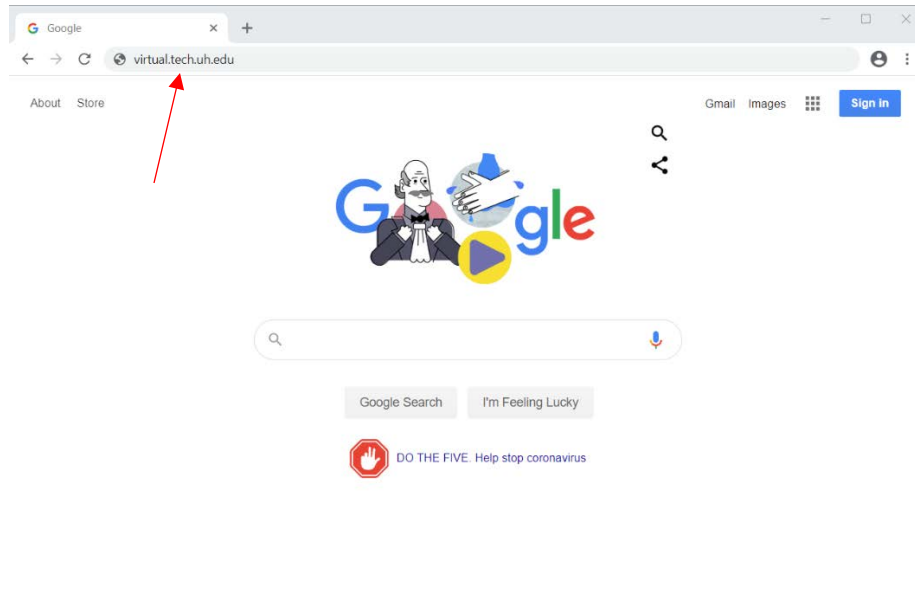
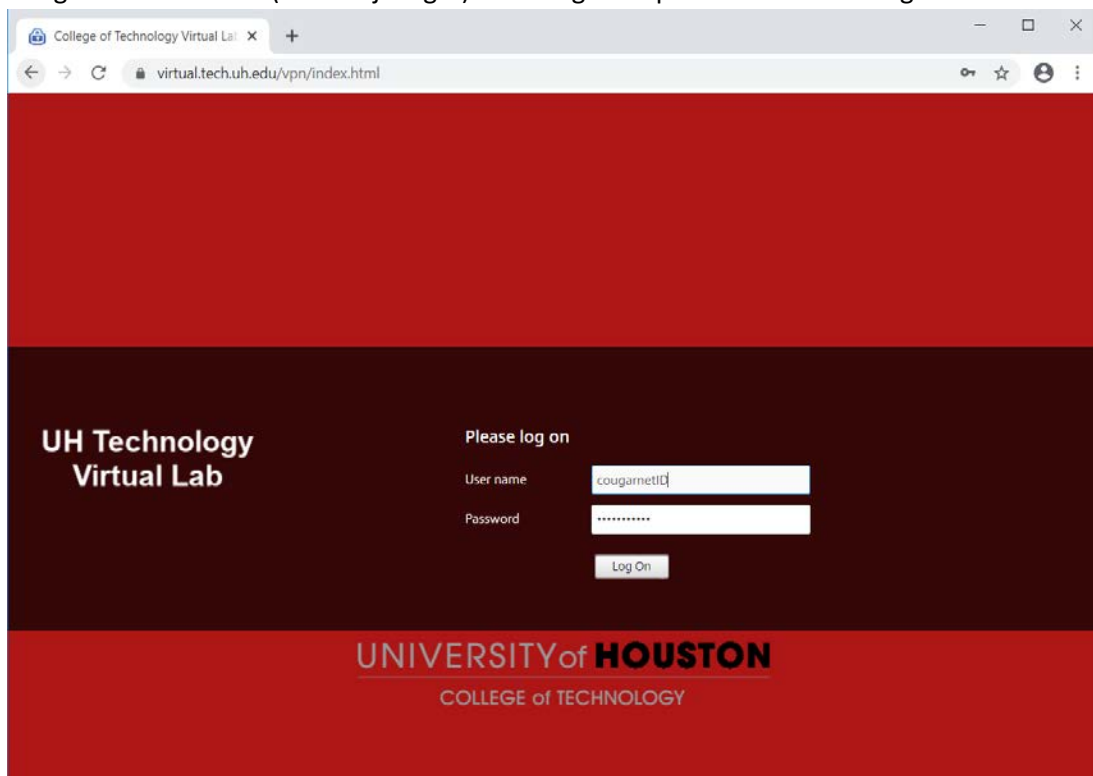


## Virtual Lab – Beginners Guide

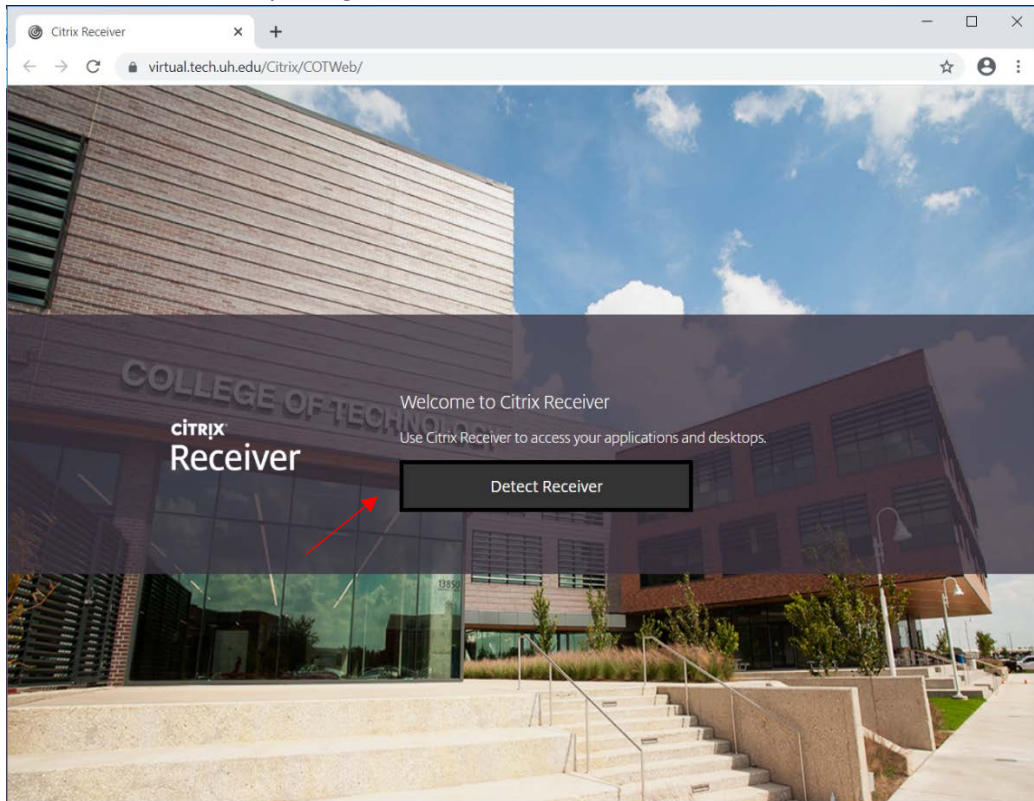
1. Open a browser to get started and type in the college virtual lab website.
2. virtual.tech.uh.edu



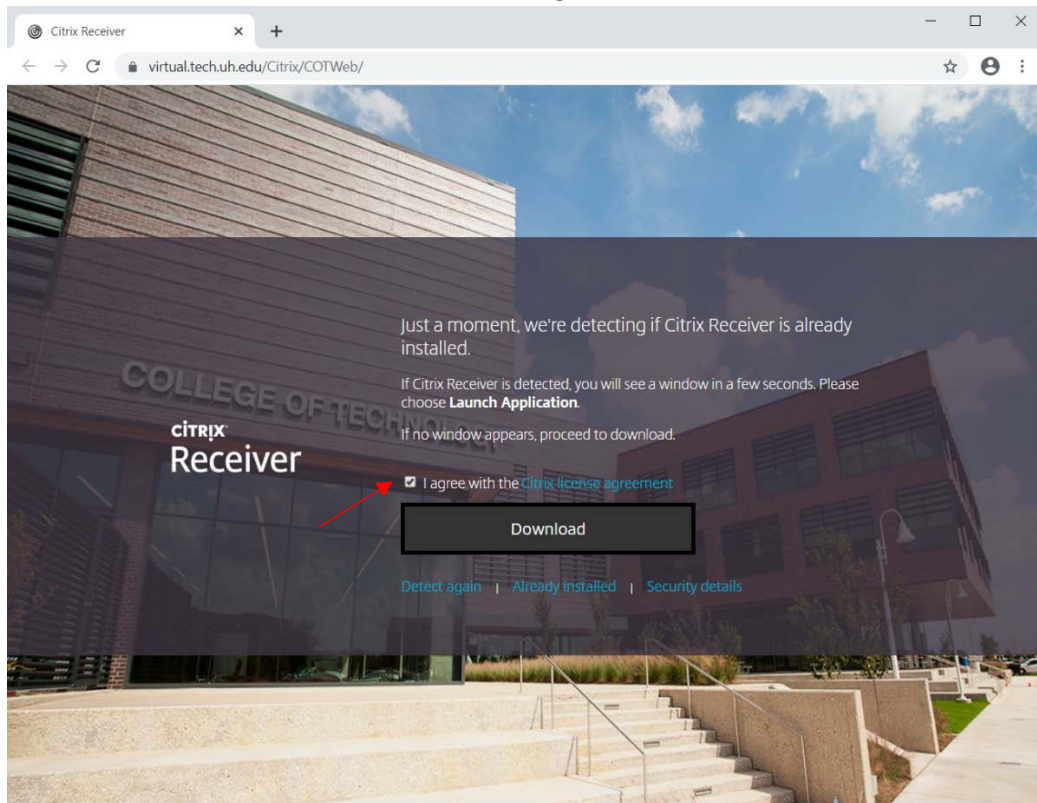
3. After you type that in the address bar, you would get something like shown below. Enter your Cougarnet user name (such as jcougar) and cougarnet password into the login fields.



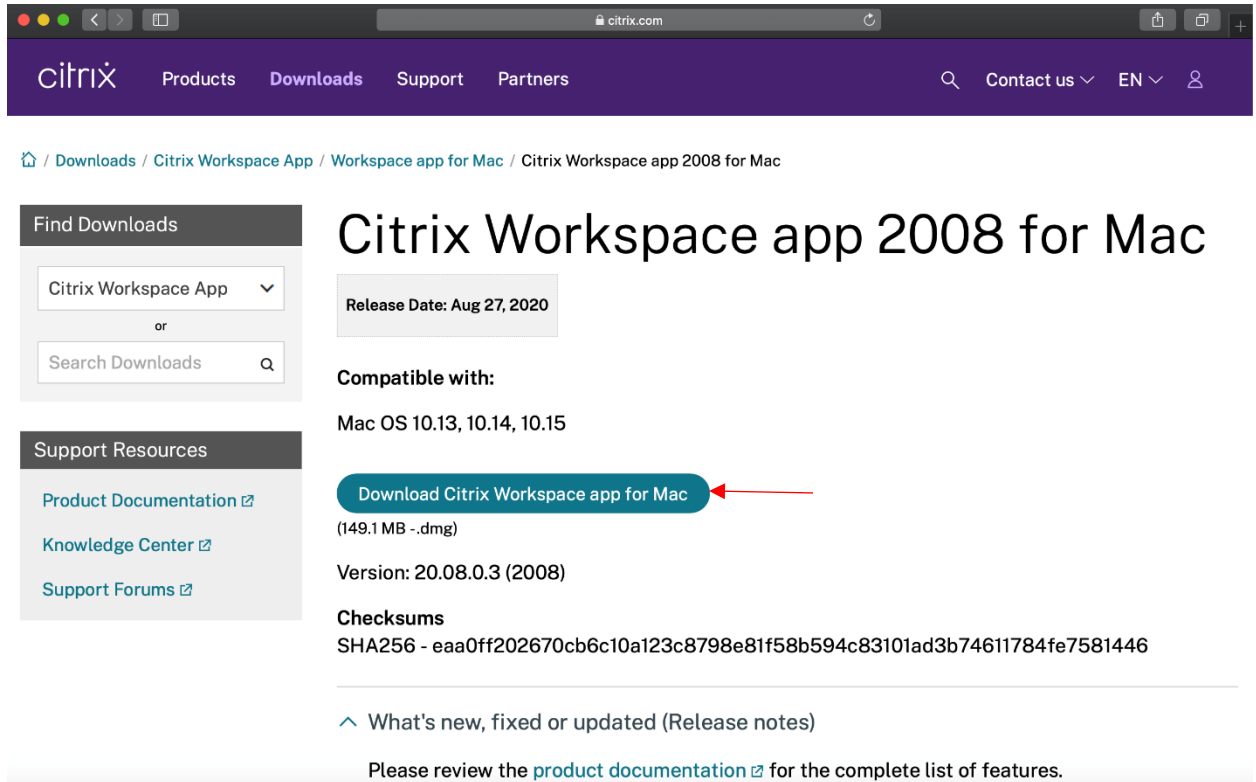
4. Once you login. Click on the button to detect Receiver.



5. You need to download the receiver, so check the agree box and click the download button.

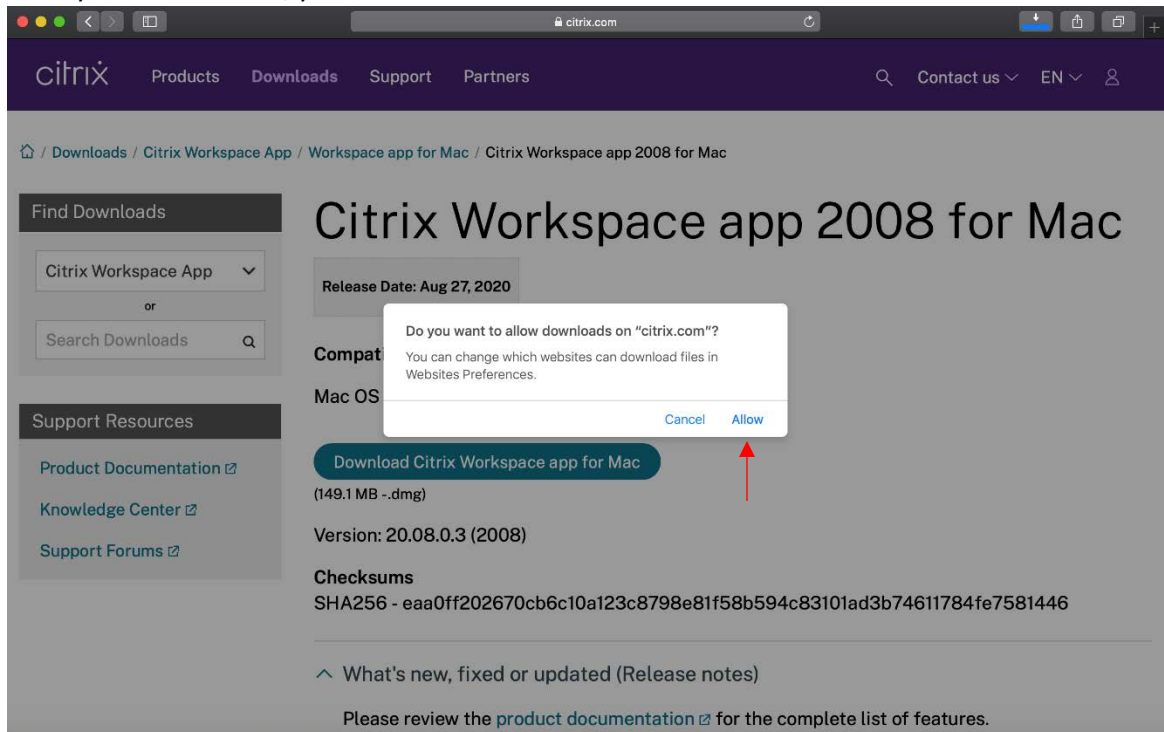


6. If you have problems downloading the application you can go to the following website:  
<https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>



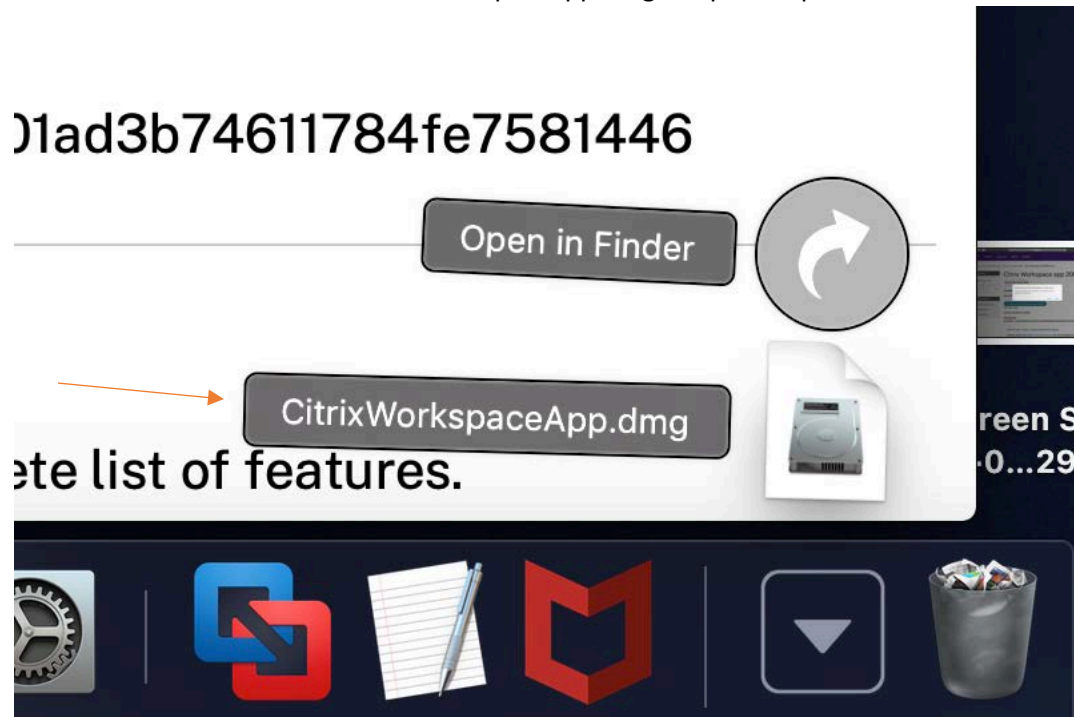
The screenshot shows the Citrix website's download page for the Citrix Workspace app 2008 for Mac. The page features a navigation bar with 'Products', 'Downloads', 'Support', and 'Partners'. A search bar and 'Contact us' link are also present. The main content area includes a 'Find Downloads' section with a dropdown menu set to 'Citrix Workspace App' and a search box. Below this is a 'Support Resources' section with links to 'Product Documentation', 'Knowledge Center', and 'Support Forums'. The main heading is 'Citrix Workspace app 2008 for Mac'. Key information includes the release date 'Aug 27, 2020', compatibility with 'Mac OS 10.13, 10.14, 10.15', and a version of '20.08.0.3 (2008)'. A prominent blue button labeled 'Download Citrix Workspace app for Mac' is highlighted with a red arrow. Below the button, the file size '(149.1 MB -.dmg)' and the version number are listed. A 'Checksums' section provides the SHA256 hash: 'eaa0ff202670cb6c10a123c8798e81f58b594c83101ad3b74611784fe7581446'. At the bottom, there is a section for 'What's new, fixed or updated (Release notes)' with a link to 'product documentation'.

7. Once you hit download, you need to allow the file to download.

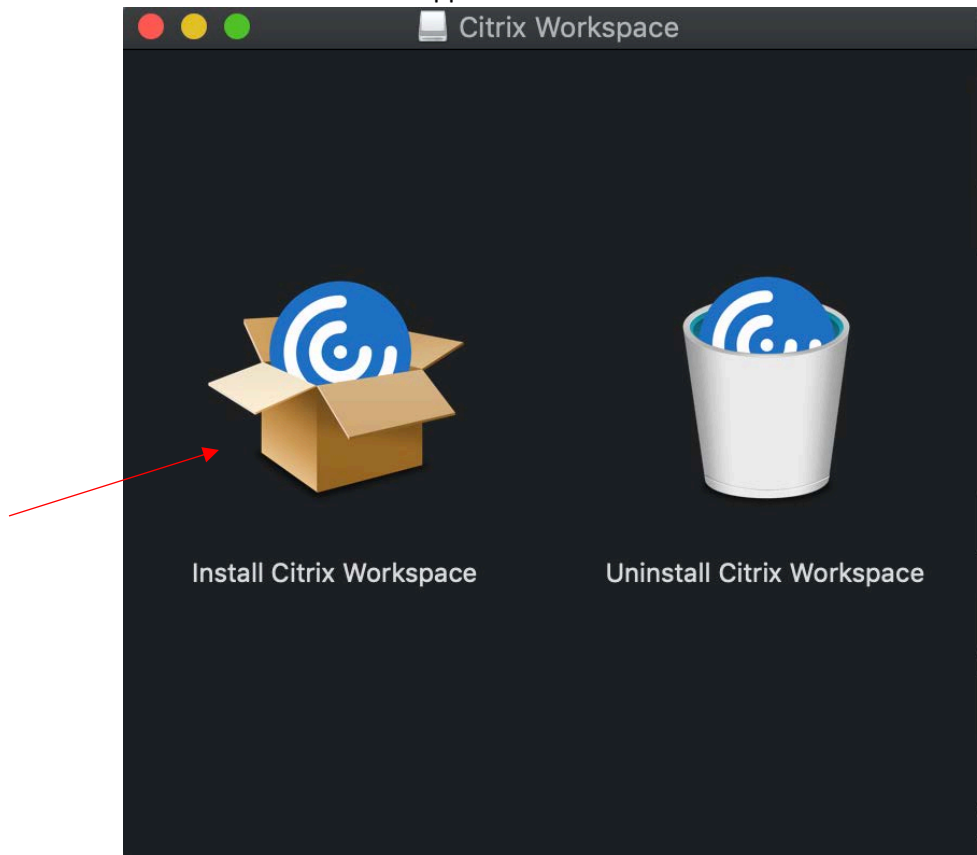


The screenshot shows the same Citrix website page as above, but with a system dialog box overlaid on top. The dialog box asks 'Do you want to allow downloads on "citrix.com"?' and provides instructions: 'You can change which websites can download files in Websites Preferences.' There are two buttons: 'Cancel' and 'Allow'. A red arrow points to the 'Allow' button. The background page content is dimmed, showing the same navigation, search, and product information as in the previous screenshot.

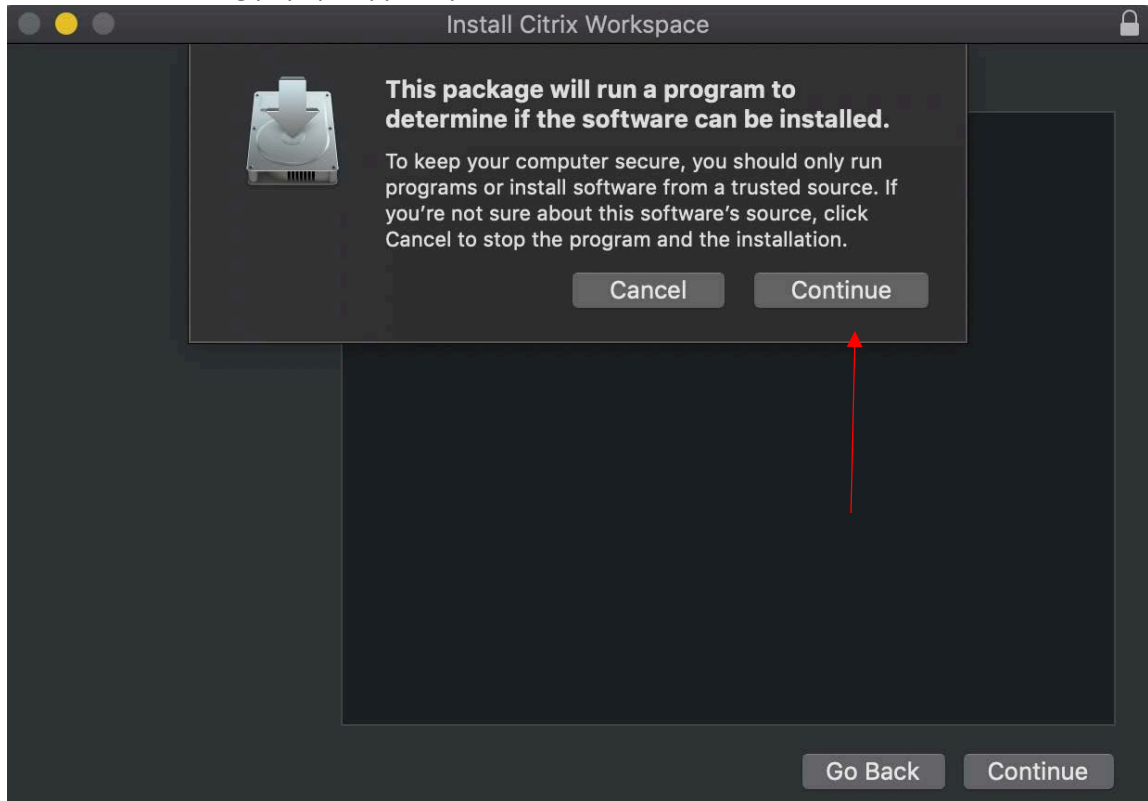
8. Once the App is finished downloading. You can find your download at the bottom right and click on the citrixworkspaceapp.dmg to open it up



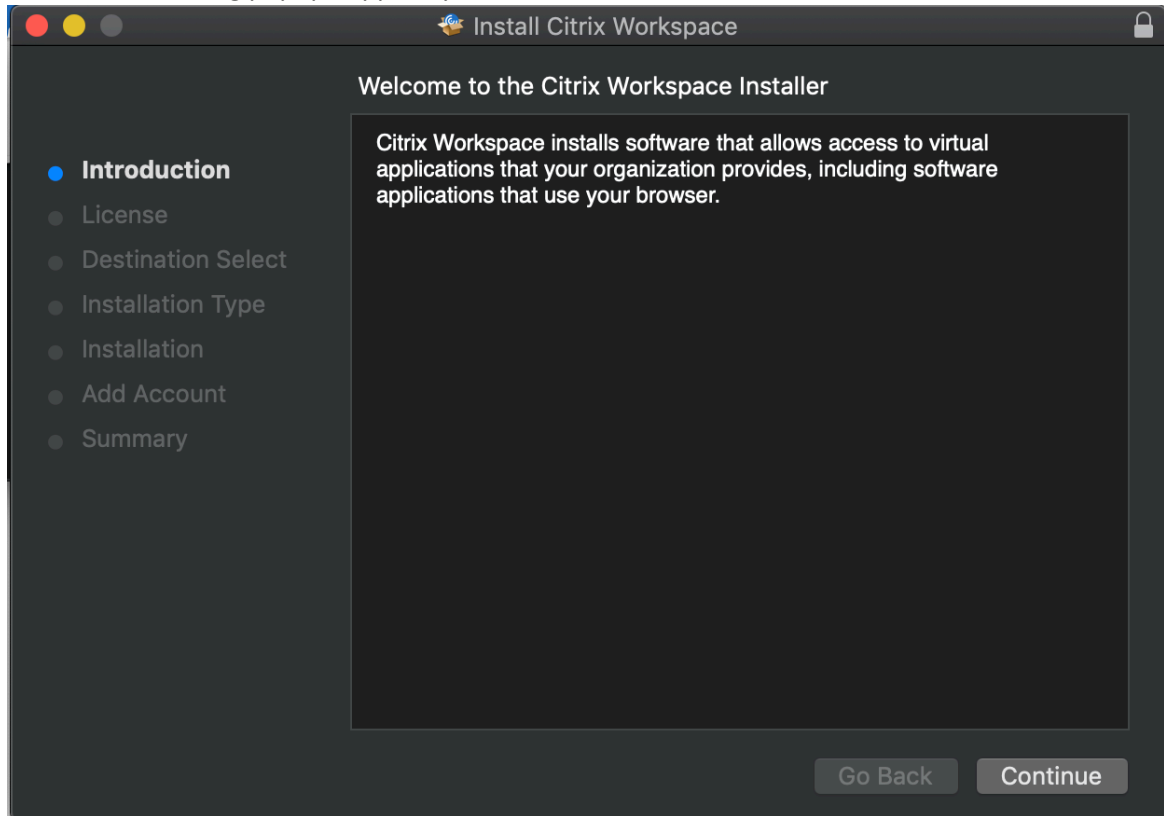
9. Click Install to install the application.



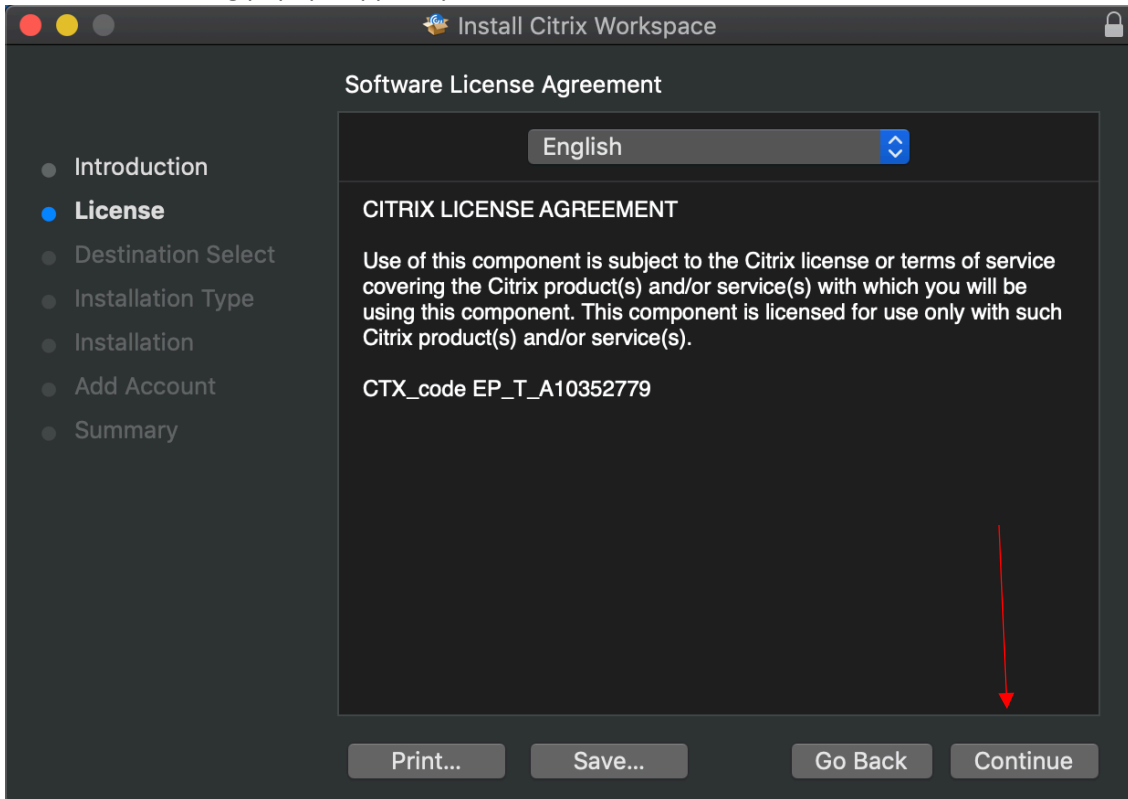
10. When the following popup happens you need to click continue.



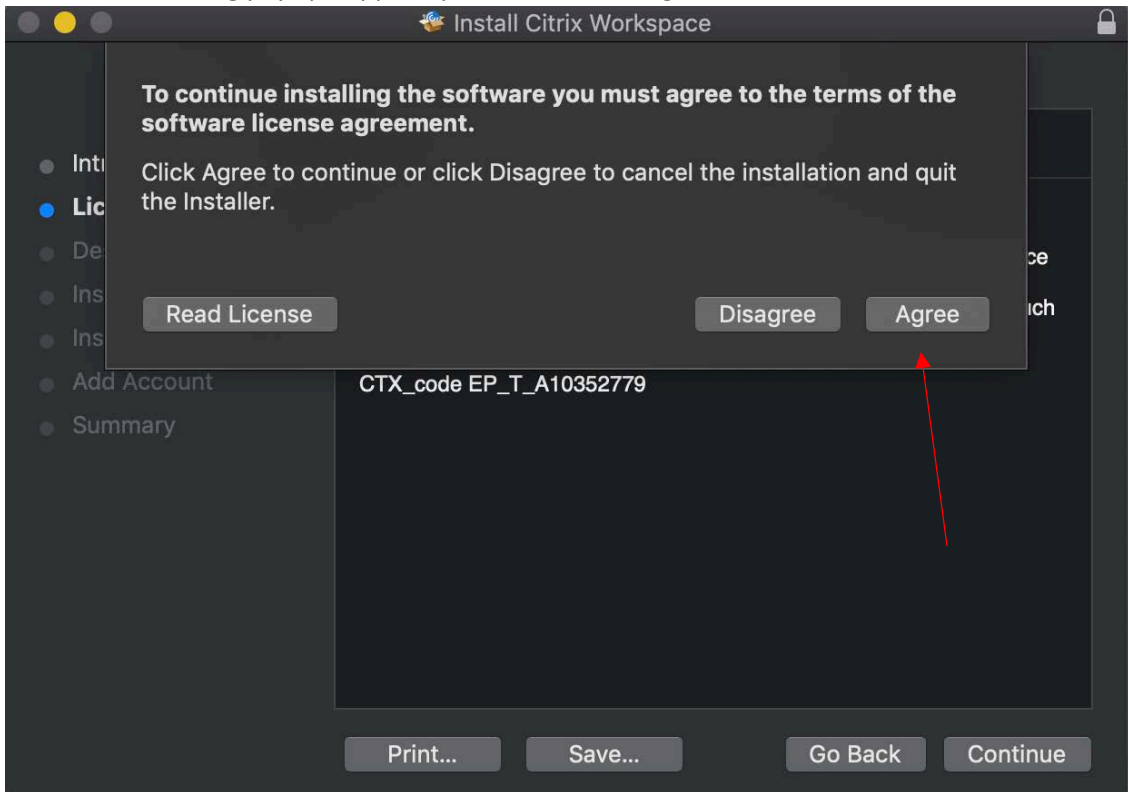
11. When the following popup happens you need to click continue.



12. When the following popup happens you need to click continue.

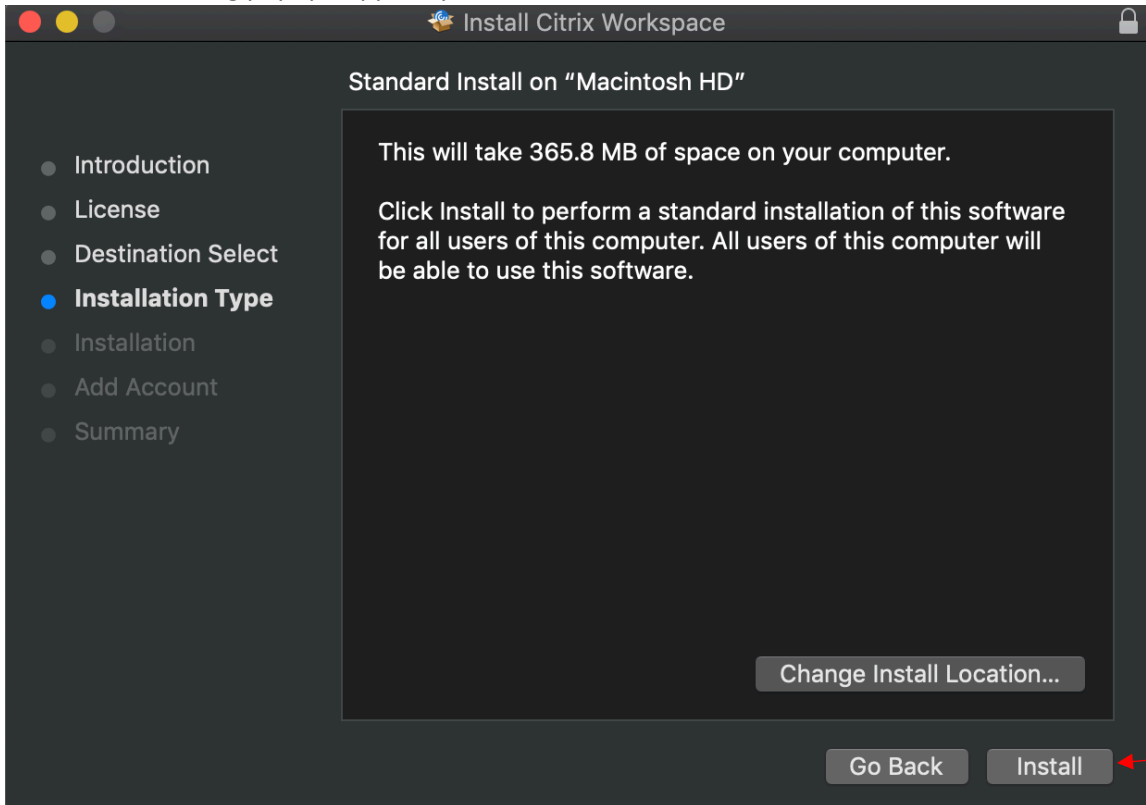


13. When the following popup happens you need to click agree.

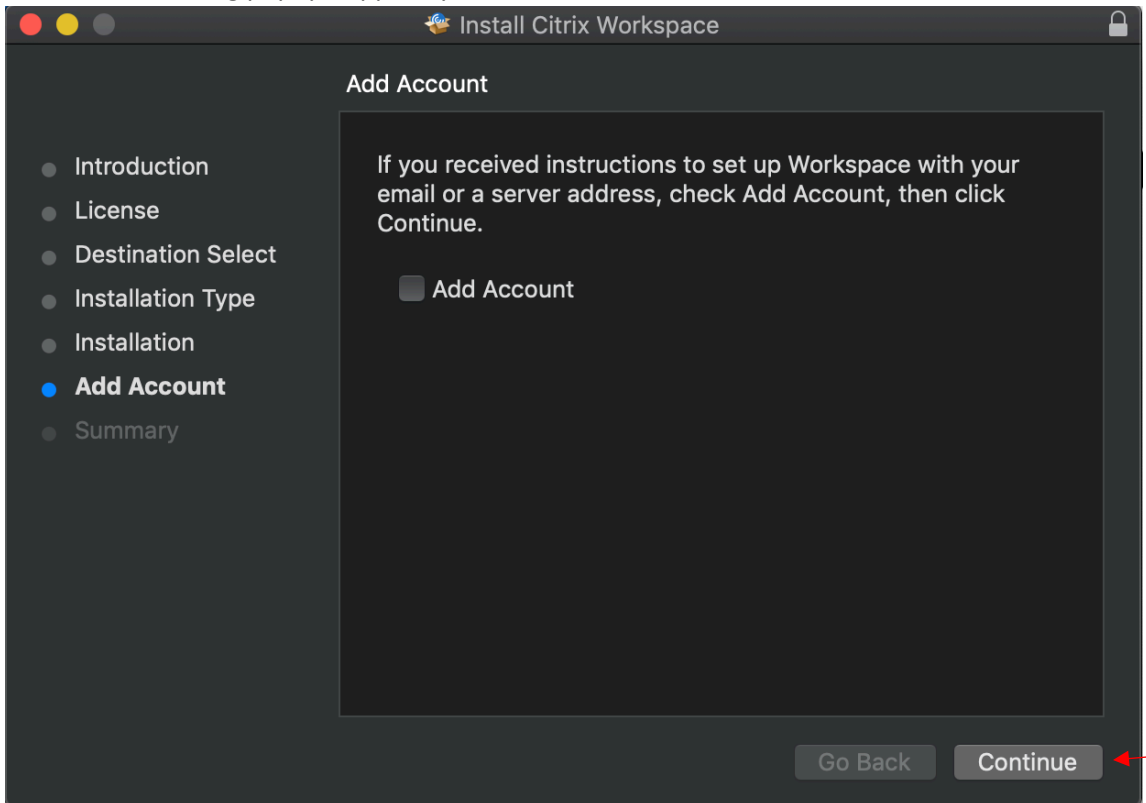




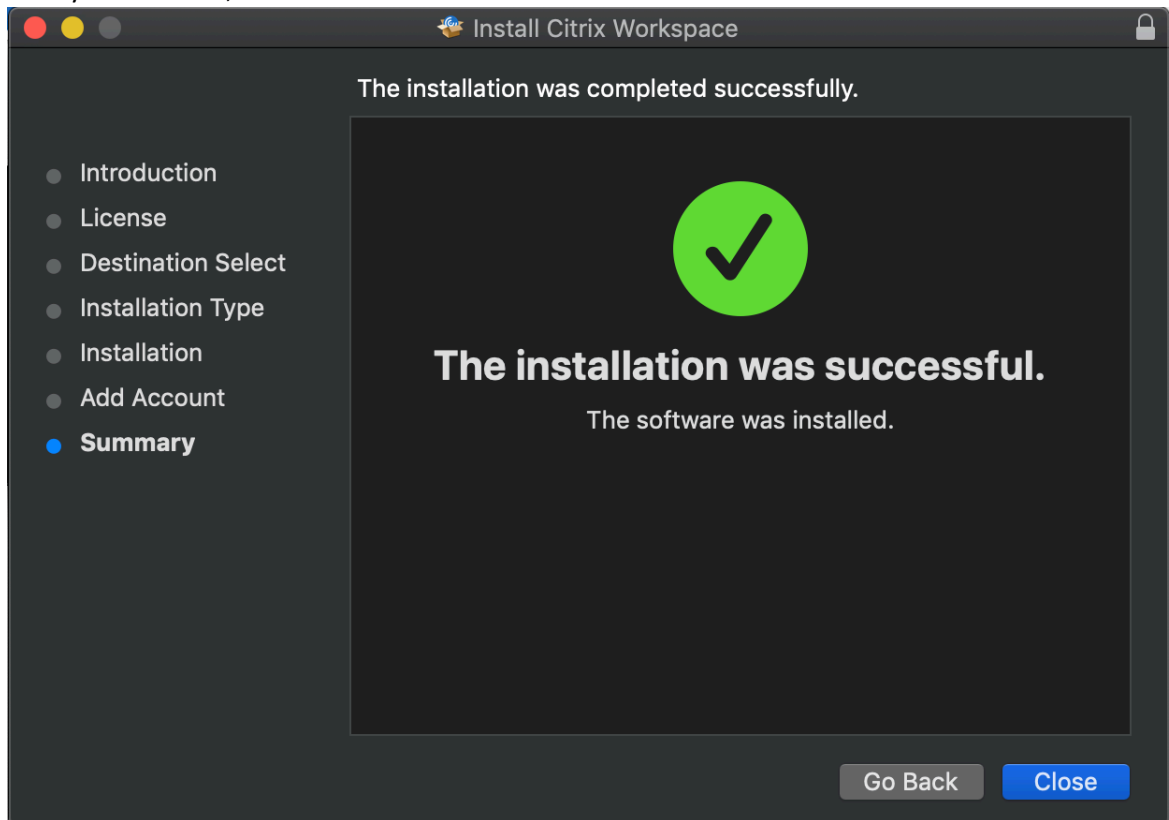
14. When the following popup happens you need to click install.



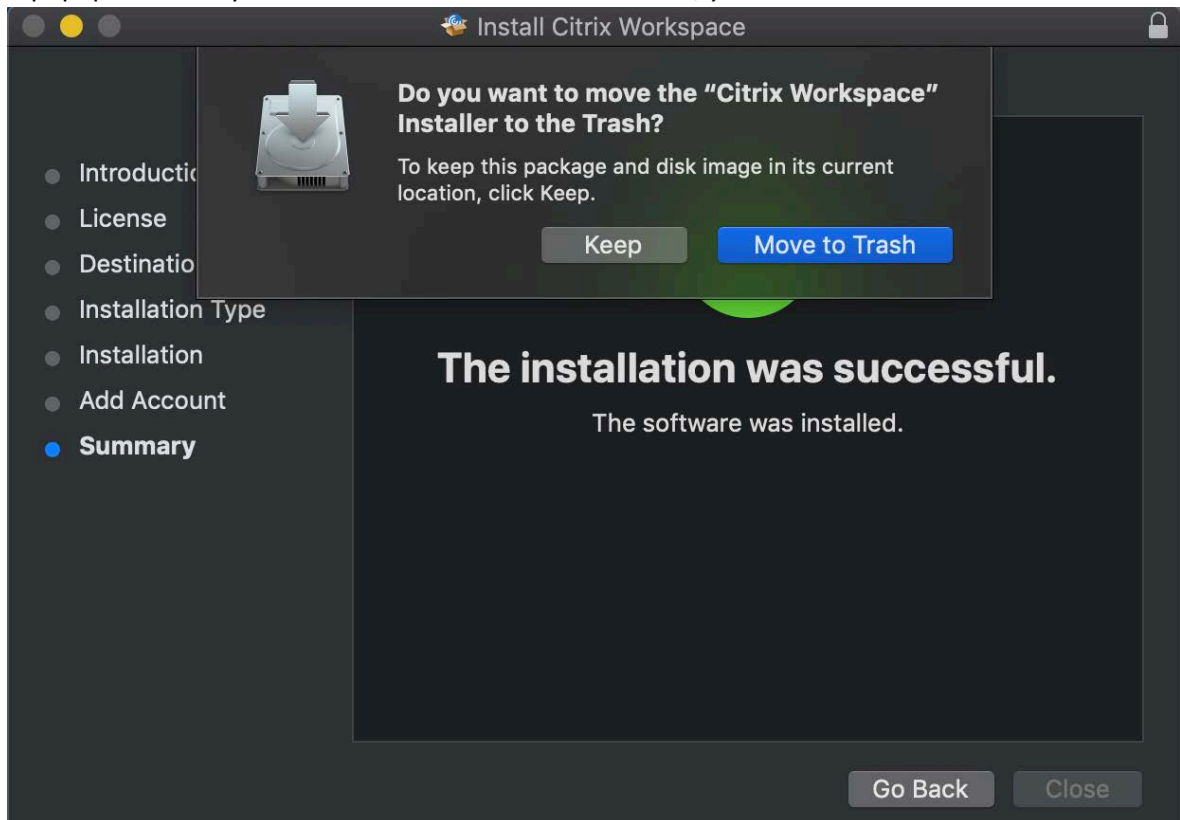
15. When the following popup happens you need to click continue.



16. Now you are done, so click close.

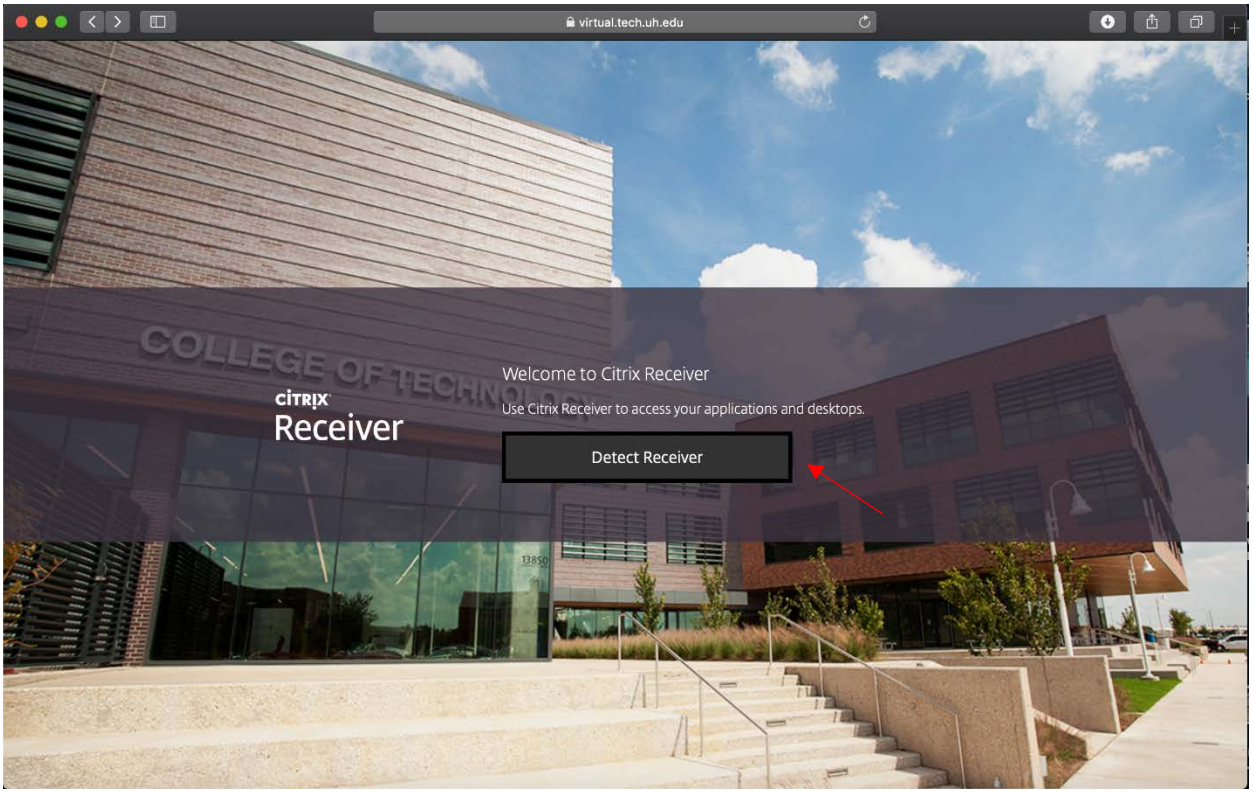


17. A popup will ask if you want to move the installer to trash, you can move it to trash.

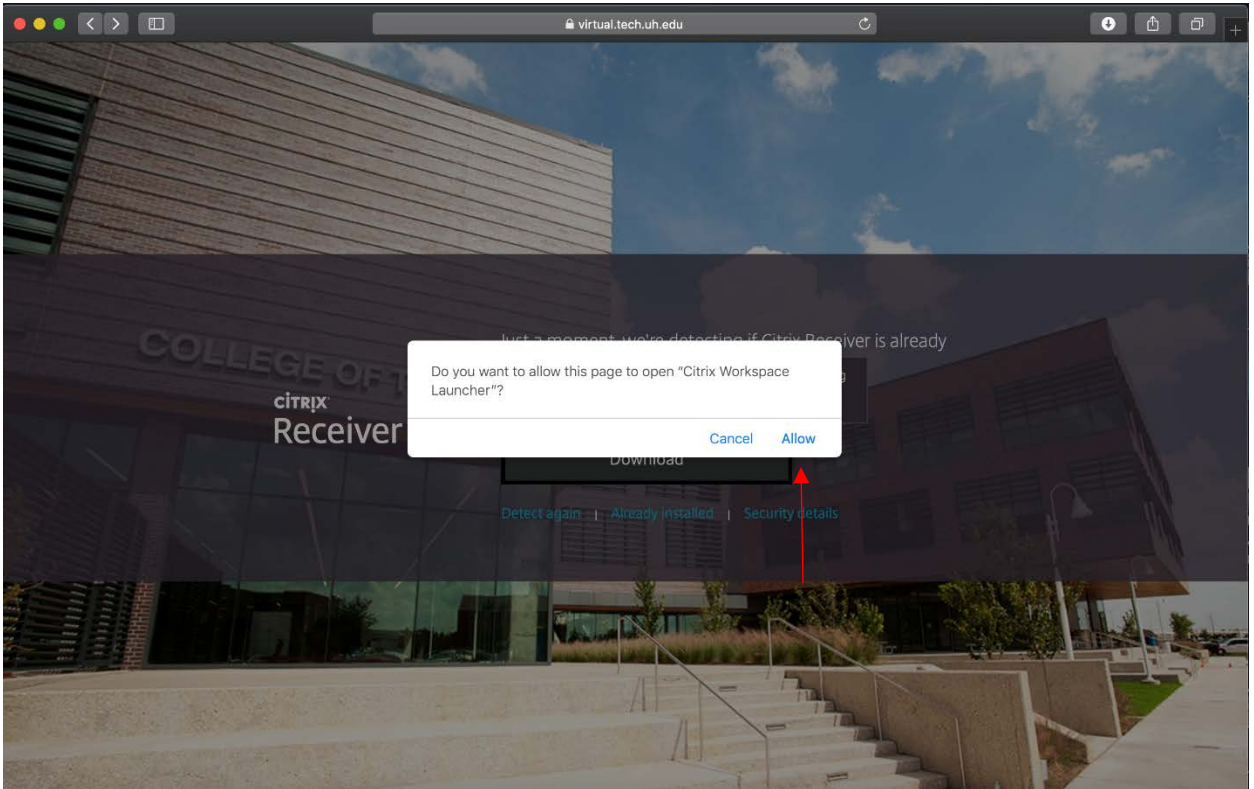




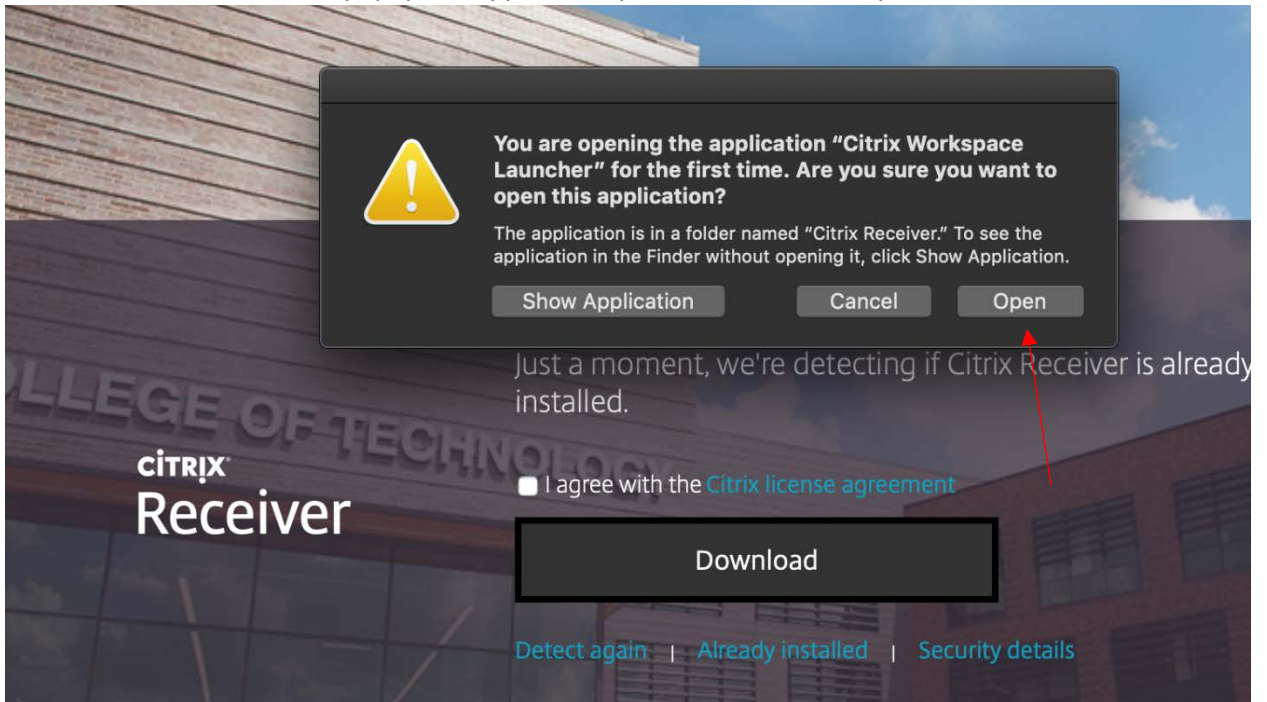
18. Navigate back to the Webpage, and Detect Receiver this time.



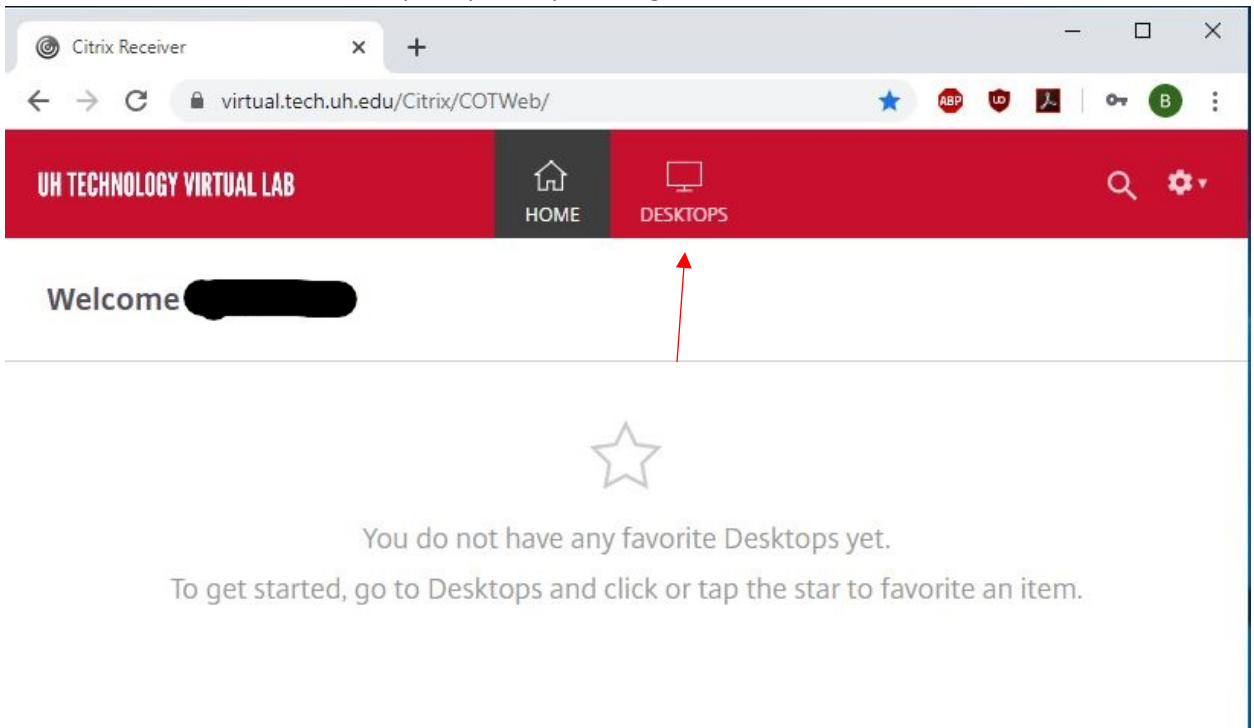
19. A popup should appear asking for you to open Citrix Workspace Launcher, click Allow.



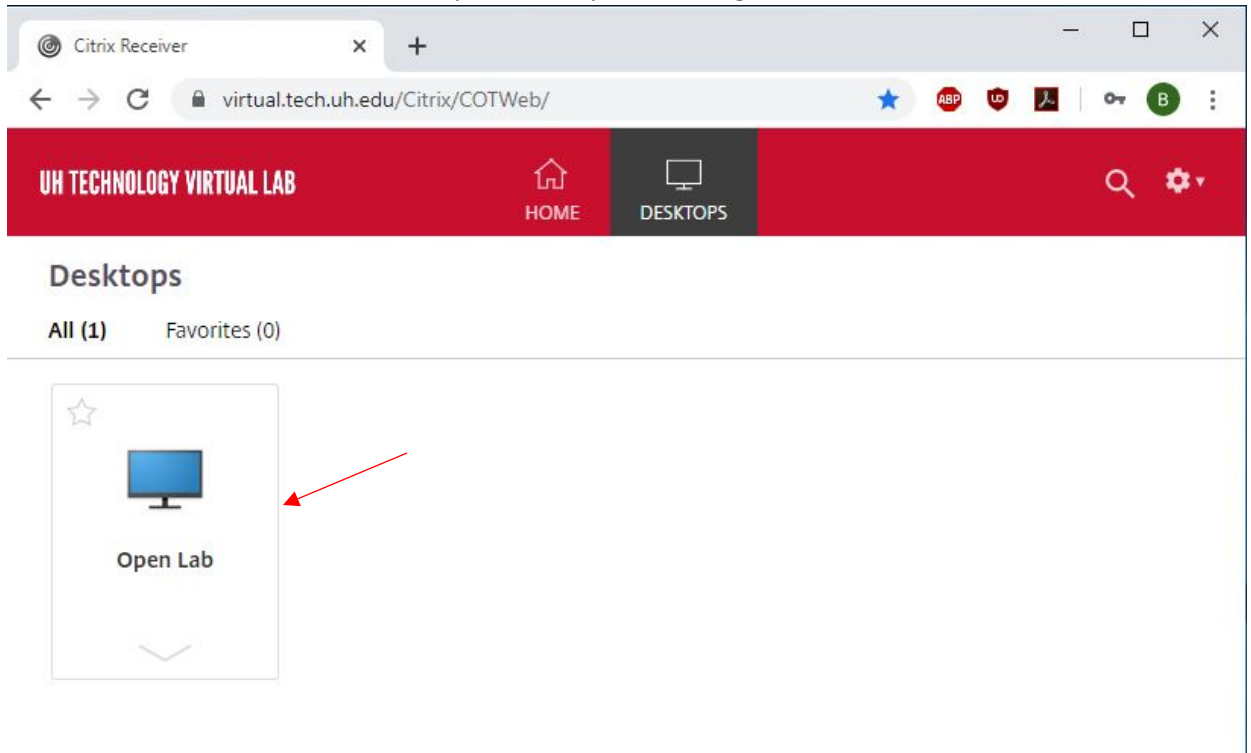
20. Another popup will appear and you need to click on open



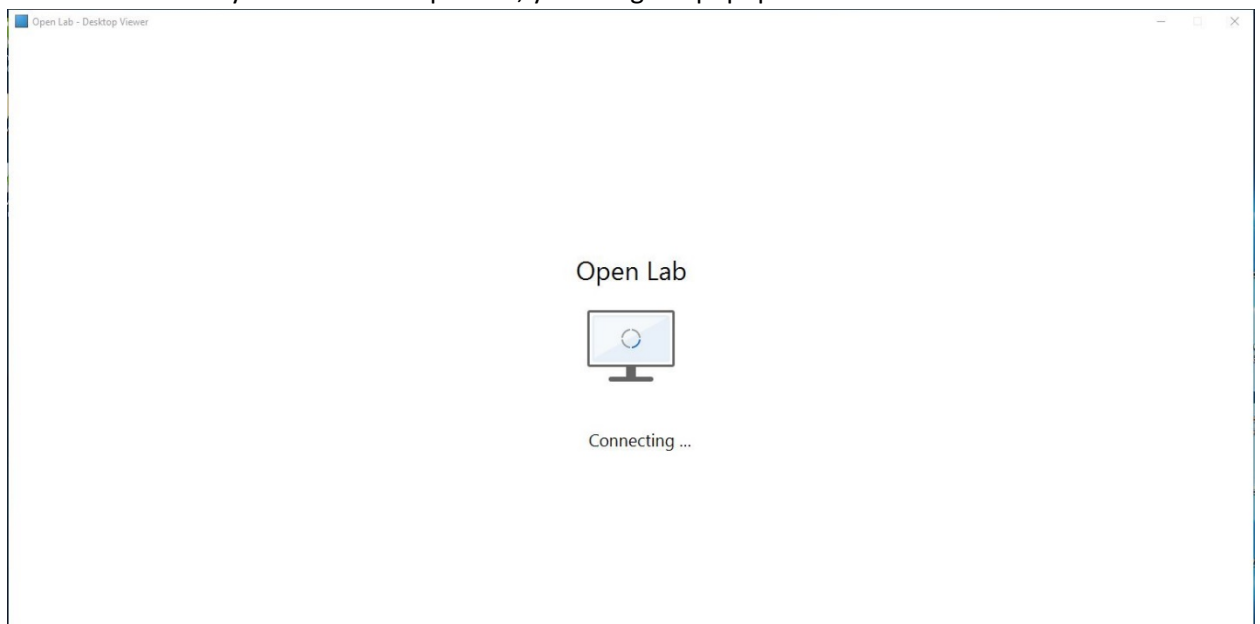
21. Once you open it, you will get this screen.



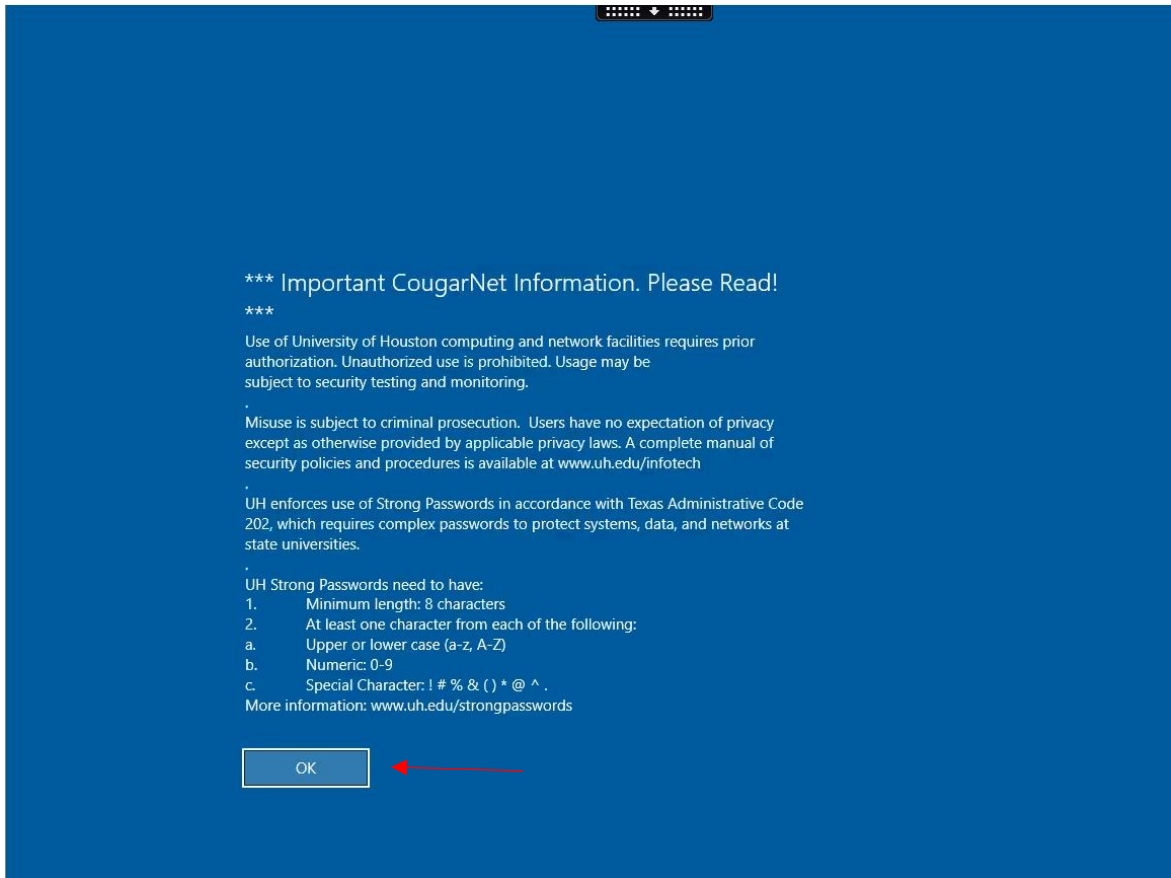
22. You would want to click on desktops at the top middle to get to available virtual machines



23. Only click once on Open lab, you will get a popup similar to below.



24. You need to accept the University agreement by clicking okay or pressing Enter on your Keyboard.



25. You should get a screen like below afterwards.



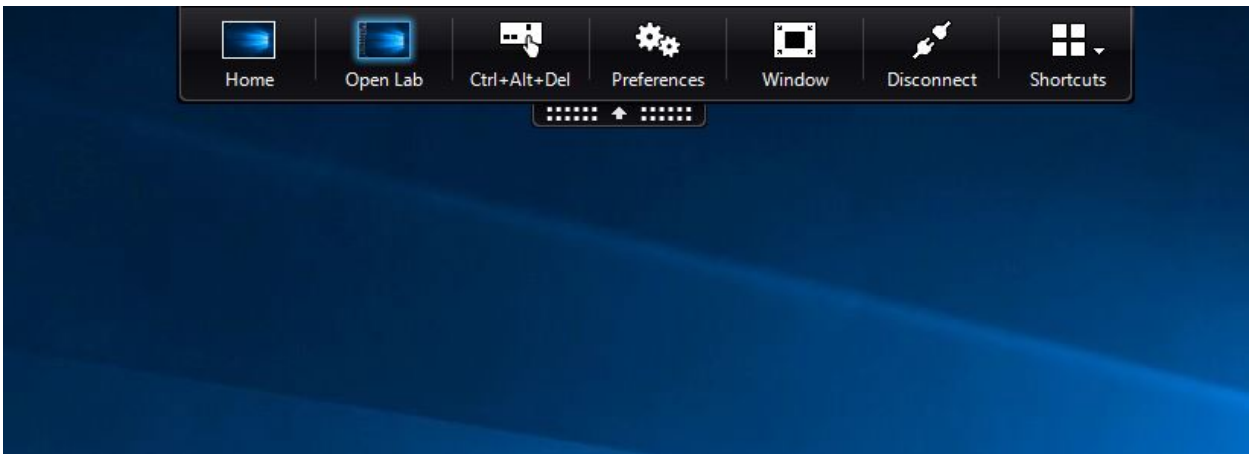


26. After you login you will get a virtual desktop with software that you normal would find in labs.



## Basic Menu and Logging out

27. You need to navigate to the top middle to pull up the virtual menu. Below is an Example of a Full-Screen menu.



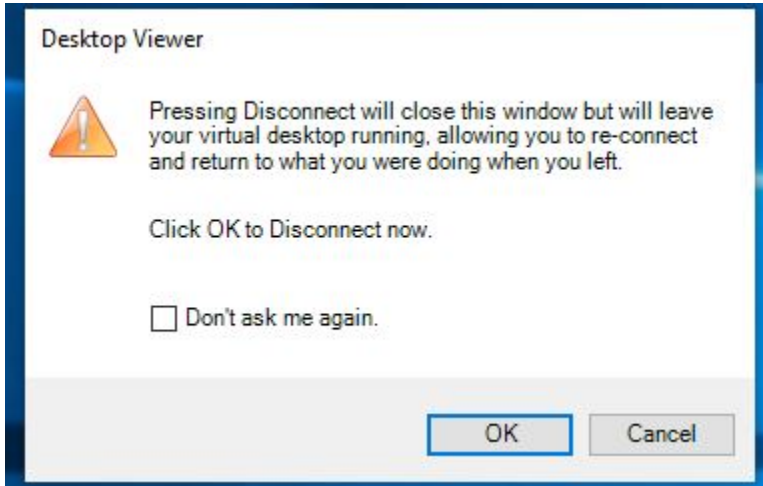
28. If you are in windowed mode you will get the menu below.



29. You can disconnect through the virtual menu, Close the window, or Sign out.

**Please Note: These computers are virtual so nothing on them will be saved**

30. If you are Disconnecting through the virtual menu, you will get this popup. Just click OK to proceed.



31. Alternatively, you can sign out like a normal computer by clicking the below location in the session.

