

Course Competencies (20-40 hr. of training)

1. Understand Lean Six Sigma terminology
2. Solve small problems/support solving larger problems
3. Recognize the importance of customers
4. Map processes
5. Collect data
6. Establish basic baseline measurements
7. Identify causes
8. Develop solutions



Note: This is NOT a pre-requisite for Green Belt – for front-line staff, shop floor operators, etc.